



CONCORD HEALTHCARE PAYER SOLUTIONS

About Concord

We are a consultancy that combines technology and industry depth with a get-it-done culture to enable resiliency, efficiency, and innovation.

2003
Year Founded

950
Global Employees

8
Office Locations

200
Clients

What We Do

We have purpose-built the capability to do challenging technical and engineering work that others don't in four key areas:

- Digital & Product Experience
- Data Management & Analytics
- Cloud Engineering & Modernization
- Security & Quality Engineering

Featured Healthcare Clients



Kansas City



Key Outcomes

We improve every aspect of your business to deliver more effective, affordable healthcare.

Member Enablers

- Engagement
- Transparency
- Access
- Outcomes

Operational Enablers

- Enrollment
- Claims
- Provider / Network
- Medical Management

Member & Provider

Cost

Care

Compliance & Reporting

Relevant Work

1

Reimagining Member Portals

We redefine the user experience and business value of your member portal to improve customer satisfaction, enhance digital self-service capabilities, and put money back in your pocket.

2

Optimizing Cloud Platforms

We modernize outdated, legacy technology and optimize platform efficiency and product time-to-market by creating a comprehensive people, process, and transformation agenda.

3

Insourcing Profitable Business

We eliminate the need for third-party administrators by insourcing Medicare Advantage and gaining control of cost in a growing business line.

4

Billing for ASO

We automate billing processes for ASO to save thousands of manual hours and eliminate mistake-ridden spreadsheets to save time and money.

Our Delivery Centers

We combine global reach with an agile, impact-focused culture to deliver solutions with our onshore, offshore, and nearshore teams.

Minneapolis | Kansas City | Richmond
Lima | Sofia | Bangalore | Pune | Gurugram



Our Solutions



Digital & Product
Experience



Data Management
& Analytics



Cloud Engineering
& Modernization



Security & Quality
Engineering